



**MEETING MINUTES
SESSION OF THE CITY COMMISSION
CITY OF KISSIMMEE
CITY HALL, COMMISSION CHAMBERS
101 CHURCH STREET, KISSIMMEE, FLORIDA 34741-5054
TUESDAY, APRIL 4, 2023 AT 6:00 PM**

1. MEETING CALLED TO ORDER

Members Present: Mayor Olga Gonzalez, Commissioners Olga Castano, Angela Eady, Carlos Alvarez, III, Janette Martinez (Arrived 6:01pm)

Staff Present: City Manager Mike Steigerwald, City Attorney Olga Sanchez de Fuentes, Assistant City Manager Austin Blake, City Clerk Linda Hansell

Members Absent: Deputy City Manager Desiree Matthews

Mayor Gonzalez called the meeting to order at 6:00 PM.

2. MOMENT OF SILENCE AND PLEDGE OF ALLEGIANCE

After a Moment of Silence, Commissioner Alvarez led the audience in the Pledge of Allegiance.

3. PROCLAMATIONS AND SPECIAL PRESENTATIONS

3.A Employee of the Month for April - Suzanne Negron

That the City Commission join the City Manager in recognizing Suzanne Negron, Development Services, as April's Employee of the Month.

City Manager Steigerwald introduced Suzanne Negron, April Employee of the Month, and reviewed her service to the City and the many attributes listed in her nomination. She worked in Public Works, City Attorney, and is currently working in Development Services for the Community Redevelopment Agency (CRA). Suzanne was recognized for her assistance with translation, customer service, organizing events, holiday banners, and keeping the CRA running when they were without a manager.

City Manager Steigerwald reminded the audience, the Employee of the Month is not selected by management or the Commission, it is decided by a committee of peers representing all City departments, and there is no greater honor. Congratulations Suzanne!

Ms. Negron thanked the Commission and stated these are the best coworkers, Commission, and staff in not just the Osceola County but the entire world; she feels very lucky.

4. PUBLIC HEARINGS - FIRST AND SECOND READINGS

None.

5. PUBLIC HEARINGS

None.

6. HEAR AUDIENCE

Nancy Wakefield, 1626 Liggins Ave, Kissimmee 34744. She expressed concerns about the development of Bill Beck Boulevard and the effects on their neighborhood and the surrounding streets. Ms. Wakefield is requesting Commission consideration on the

businesses that are being developed along Bill Beck Boulevard and asked to have them located closer to the Osceola Parkway intersection.

Nilda Sotomayor, 1618 Liggins Avenue, Kissimmee 34744, stated she has been a resident since 1991. She expressed her thoughts on the roads and number of schools that will be affected by the traffic on Mill Slough, Bill Beck and Oak Run and believes there are concerns for safety. She is requesting the Commission consider adding an additional four (4) traffic control lights at the following intersections: Bill Beck and Woodcrest, Woodcrest and Oak Run, Oak Run and Bill Beck, and Mill Run and Woodcrest Boulevard.

City Manager Steigerwald stated any changes to the zoning would have to be brought to the City Commission; it is currently industrial, which is more favorable for this area along with bringing jobs to the community. Bill Beck Boulevard is an Osceola County project and a warrant study would be needed before traffic lights could be considered. The cost is approximately \$500,000 per intersection. Staff will forward this information to Osceola County and request a response.

Based on questions from the Commission, City Manager Steigerwald stated that subdivisions are evaluated yearly for additional crosswalks and whether crossing guards are needed; this may have already been reviewed in this subdivision. The other comment was concerning a four-way stop at Mill Run and Woodcrest; City Manager Steigerwald confirmed it was a four-way stop.

7. CONSENT AGENDA

The consent agenda is a technique designed to expedite the handling of routine miscellaneous business of the City Commission. The City Commission in one motion may adopt the entire Consent Agenda. The motion for adoption is non-debatable and must receive unanimous approval. By request of any individual member, an item may be removed from the Consent Agenda for discussion.

Commissioner Eady made a motion to approve the Consent Agenda in its entirety. Commissioner Castano seconded the motion.

Motion carried 5 - 0.

- 7.A Approval of City Commission Minutes from the March 21, 2023, meeting
Request Commission approval of the Tuesday, March 21, 2023, Commission Minutes.
- 7.B Authorization to Accept Grant Award for the Fiscal Year 2021 Justice Assistance Grant – Countywide (Jag-C) Program made available by The U.S. Department of Justice (USDOJ)
Approval to accept grant award for the fiscal year 2021 Justice Assistance Grant – Countywide (JAG-C) Program in the amount of \$26,219.04, and approval to amend the budget accordingly.
- 7.C Request transfer of funds from Airport Reserves to purchase a replacement vehicle
Request Commission approval to transfer additional funds of \$5,400.00 from Airport Reserves to purchase a replacement vehicle (AP24, pickup).
- 7.D Correction to cost of Fire Apparatus Driving Simulator
Approval to purchase a Fire Apparatus Driving Simulator at the corrected cost of \$130,125.

- 7.E Approval to utilize Department of the Treasury Federal Asset Sharing Trust Funds for purchase of Driving Simulator Trailer
The Police Department is requesting that the Commission approve the use of up to \$89,693 of Department of the Treasury (Treasury) Federal Asset Sharing Trust (FAST) Funds to purchase an air-conditioned trailer to house the ST-Genesis Series Fire Apparatus Driving Simulator (Driving Simulator) purchased earlier this year, and to amend the budget accordingly.
- 7.F Approval of the Estoppel and Agreement between the City of Kissimmee, the Downtown Kissimmee Community Redevelopment Agency and Skyview
Approval of the Estoppel and Agreement between the City of Kissimmee, the Downtown Kissimmee Community Redevelopment Agency and Skyview.
- 7.G Approval of the Agreement to Cooperate between the City of Kissimmee and Skyview
Approval of the Agreement to Cooperate between the City of Kissimmee and Skyview.

8. DISCUSSION ITEMS

CITY COMMISSION RECESSES AND CONVENES AS THE COMMUNITY REDEVELOPMENT AGENCY BOARD

- 8.A Approval of the Estoppel between the City of Kissimmee, the Downtown Kissimmee Community Redevelopment Agency and Skyview.
Approval of the Estoppel between the City of Kissimmee, the Downtown Kissimmee Community Redevelopment Agency and Skyview.

City Manager Steigerwald stated this request is for the Commission as the Downtown CRA and the City of Kissimmee and Skyview. This agreement allows the lender to step in as the developer if they fail to complete the project. This is a standard agreement.

Commissioner Alvarez made a motion to approve the Estoppel Agreement. Commissioner Eady seconded the motion.

AYE: Mayor-Commissioner Gonzalez, Commissioner Alvarez, Commissioner Castano, Commissioner Eady, Commissioner Martinez
NAY: None

Motion carried 5 - 0.

COMMUNITY REDEVELOPMENT AGENCY ADJOURNS AND RECONVENES AS THE CITY COMMISSION

- 8.B Advisory Board Vacancies: Board of Adjustment and Planning Advisory Board
The Commission is requested to make appointments to fill vacancies on the Board of Adjustment and Planning Advisory Board.

City Manager Steigerwald stated there are three (3) vacancies currently and we have received an application for Ms. Sylvette Santos (Exhibit "A"). She appears to qualify but

staff still needs to confirm that she has a Business Tax Receipt (License) at the address she lists for her business.

Commissioner Eady made a motion to appoint Sylvette Santos to the Planning Advisory Board as a non-resident, business owner with confirmation of her License. Commissioner Castano seconded the motion.

Motion carried 5 - 0.

Commissioner Alvarez made a motion to roll his vacancy on the Planning Advisory Board to Commissioner Martinez.

Motion died for lack of a second.

City Attorney Sanchez de Fuentes explained Commissioner Alvarez could allow his appointment to expire at the April 18, 2023 meeting and at that time it would roll-over to the next available Commissioner.

9. HEAR CITY OFFICIALS

9.A CITY MANAGER

City Manager Steigerwald discussed the hand-out (Exhibit "B") in reference to the Parks and Recreation Advisory Board item that is before the Commission. The Parks and Recreation Board voted to award funding at the December 14, 2022, and February 8, 2023, board meetings and there was not a physical quorum present with members participating remotely, which does not allow for a valid vote. The action taken was reviewed by the City Attorney and a decision was made to have the Commission ratify the actions of the Parks and Recreation Advisory Board as this would be the most expedited way to rectify the situation. Staff recommends Commission approval of the listed seven (7) waivers and a Community Benefit Grant for Women Encouraging Women in the amount of \$2,000.

Commissioner Alvarez made a motion to ratify the action of the Parks and Recreation Board by approving the fee waivers and Community Benefit Grant by the City Commission. Commissioner Eady seconded the motion.

AYE: Mayor-Commissioner Gonzalez, Commissioner Alvarez, Commissioner Castano, Commissioner Eady, Commissioner Martinez

NAY: None

Motion carried 5 - 0.

City Manager Steigerwald requested the Commission hear a second item for consideration of two members of the Parks and Recreation Advisory Board who missed three consecutive meetings due to damage, including flooding from Hurricane Ian that required them to relocate outside of the City during the repairs. The City Code requires that any member of a board that misses three consecutive meetings would be considered to have been resigned and a vacancy would need to be filled. Albert Dorsey and Robin Wright have provided a letter (Exhibit "C") requesting the Commission

reinstate them to the Parks and Recreation Advisory Board now that they are back in their home.

Commissioner Martinez made a motion to reinstate Albert Dorsey and Robin Wright to the Parks and Recreation Advisory Board. Commissioner Eady seconded the motion.

AYE: Mayor-Commissioner Gonzalez, Commissioner Alvarez, Commissioner Castano, Commissioner Eady, Commissioner Martinez

NAY: None

Motion carried 5 - 0.

City Manager Steigerwald stated the last item he has is a reminder for "Hop on Downtown 2023" being held on Saturday, April 8, 2023, from 11:00 a.m. to 2:00 p.m.; this event is in coordination with Kissimmee Main Street and the City Parks and Recreation Department.

9.B CITY ATTORNEY

Nothing.

9.C CITY COMMISSION

Commissioner Castano wished everyone a great night.

Commissioner Eady wished everyone a happy Easter.

Commissioner Alvarez encouraged everyone to get involved in the National Mayor's Water Challenge, we all need to take into consideration the value of water conservation.

Commissioner Martinez announced there will be a community vigil on Monday, April 10, 2023, at the Osceola County Courthouse, 2 Courthouse Square, Kissimmee at 6:00 p.m. Educational information will be available as well as other programs of interest to get people off the streets.

Mayor Gonzalez wished everyone a happy Easter.

10. ADJOURNMENT

There being no further business to come before the Commission, Mayor Gonzalez adjourned the meeting at 6:23 PM.



ATTEST:

Linda S. Hansell

CITY CLERK

Olga Gonzalez

MAYOR-COMMISSIONER

Exhibit "A"
Item 8.A. Advisory Board Vacancies
Application for Sylvette Santos

City of Kissimmee Advisory Board Member Application

Name *

Sylvette

First

Santos

Last

Address *

2407 Josefin Drive

Street Address

Kissimmee

City

FL

State/Region/Province

34744

Postal / Zip Code

United States

Country

Phone *

4079080949

Email *

sylvettevh@gmail.com

Name of Employer *

Sylvette Santos

Are you a resident of the City of Kissimmee? *

- ☒ Yes, I live in the City of Kissimmee
- ☐ No, I do not live in the City of Kissimmee

Do you own/operate a business in the City of Kissimmee? *

- ☒ Yes, I own/operate a business in the City of Kissimmee
- ☐ No, I do not own/operate a business in the City of Kissimmee

Legal Name of Business Owned by Applicant *

Sylvette Vacation Homes

City of Kissimmee Advisory Board Member Application

Address of Business Owned by Applicant *

1627 E. Vine St

Street Address

suite 135

Address Line 2

Kissimmee

City

FL

State/Region/Province

34741

Postal / Zip Code

Please select all advisory boards you wish to serve on: *

☐ Board of Adjustment

☐ Citizens' Police Review Advisory Board

☐ Historic Preservation Advisory Board

☐ Kissimmee Charter Academy Board

☐ Parks & Recreation Advisory Board

☒ Pension Board - Fire

* clicked accidentally

☐ Pension Board - General Employee

☐ Pension Board - Police

☐ Planning Advisory Board

** Wants to serve on Planning Advisory Board

Please select your highest level of education you have obtained. *

Associate degree

Please list any community activities, including organizations for which you have volunteered or any boards you have served on.

Meals on Wheels/ Food Drive Covid-19

Premio Paloma de la Paz

2003. National Hispanic Achievers

2004. Empresaria del Año con el Coquí de Oro

2004. Premio Juan Ponce de León

2010. Ganadora al Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando-

2011. Mujer Propietaria de Negocios de la Puertorrican Chamber of Commerce

2015. Mujer Empresaria del Año con el Premio Mujeres que hacen la Diferencia del diario La Prenda Orlando.

2015. Se le entregó una proclamacion de la Ciudad de Dorado al ser reconocida como una

Digna Representante de la Mujer de Negocios, premio entregado por el Alcalde de Dorado Carlos López en Kissimmee.

2015. Ganadora del Premio Borinquén del Desfile Puertorriqueño de Osceola, y su representación como Marshall.

2015. Premio Intelligence Emotional

2018. Premios Paoli

2019. Escojida como reina de la parada puertorriqueña en Kissimmee

2021. Premio Paloma de La Paz por contribución de causas humanitarias

2022. Florida Lideres Award otorgado por el Festival de Latín Food

2023. Reconocimiento Mujeres de Impacto

City of Kissimmee Advisory Board Member Application

Do you have any special skills or certifications?

Business Real State
Notary
Property management
Part of Hispanic Business Council Board of Director
Founder of Professional Business Woman organization

Examples: Engineer, Contractor, Teacher, Historian, Tradesman, etc.

Please attach your resume or proof of qualification and/or licenses.

 Biografia_Sylvette_Santos.pdf

Certification & Requirements Acknowledgement

By filing this application with the City of Kissimmee and placing my signature below,
I do hereby acknowledge the following:

1. This Application, when completed and filed with the Office of the City Clerk, is a PUBLIC RECORD under Chapter 119, Florida Statutes, and is open to public inspection.
2. I am responsible for keeping the information on this form current and that any changes or updates will be provided to the Office of the City Clerk.
3. I consent to filing the Statement of Financial Interests (Form 1) for the Board of Adjustment, any Pension Board, and the Planning Advisory Board upon the appointment to such board. <http://www.ethics.state.fl.us>
4. If appointed to a board/committee, I acknowledge that it is my obligation and duty to comply with Florida Sunshine Law and the Code of Ethics for Public Officials. More information about compliance can be found in the [online Guide to Sunshine Amendment and Code of Ethics](#).
5. I understand the responsibilities associated with being a board/committee member, and will have adequate time to serve on this board/committee.

Signature

By typing your name below you attest that the information provided on this form is true and correct, and consent is hereby given to the City Commission or its designated representative to verify and and/or all information provided.

Sylvette Santos

Businesswoman Sylvette Santos has more than 27 years of experience in tourism and the real estate market in Central Florida, where she has become one of the most influential personalities for the excellent work in our community.

Her professionalism, charisma and solidarity have put her in a favorite and prestigious place within the business world in Florida and Puerto Rico. Originally from Bayamón and raised in Dorado Puerto Rico.

Following her great business vision, she made her way to Florida, in 1995, where managed to fulfill her great dream with Sylvette Vacations Homes (SVH), given the growth of the real estate market in Central Florida. Graduated from Marketing, from the Interamerican University of Puerto Rico, and a career as a real estate agent.

Sylvette Santos has cultivated loyal clients and who have been her best reference in the industry for her new clients.

"I am very happy for everything we have achieved, they have been years of great struggle, a lot of work, but it was worth it. We continue to grow and fulfill those dreams through thousands of people looking for our company in Orlando".

SVH under the motto "The only thing missing is you", Santos takes care of all the details that the company offers, and emphasizing that her team of professionals will be in charge of assuring everything will be ready to your liking.

The company is dedicated to the administration of vacation home properties, offering this service to owners who do not reside in the area and can count on this professional service. In addition, our company advises families looking to move to Florida.

Central, and we assist them with all the steps to find their first rental home, or those who decide to buy, depending on the demands of each client.

We specialize in satisfying the requests of our clients- visitors or tourists who are looking for a cozy place that meets their expectations to enjoy the best vacations with their families, finding that ideal vacation home according to their needs and also providing additional information about attractions and packages tourist within reach of your pocket.

"We want our tourists to enjoy their vacations to the fullest and that their experience is pleasant and unique, that includes a good stay with amenities for his entire family", Santos said.

Her desire to serve and satisfy the needs of her clients with excellence, putting her best and planning all the details of what can be a new house, a stay in vacation homes, property management and even the purchase of properties for investors.

"I love putting my all into it when I'm going to help someone fulfill their desire to come to Orlando or Kissimmee on vacation, or who wants to buy their home here, there are many ways to help people, I like to give them that personal treatment, which feel that together we can achieve what they want. Our company has the bilingual and trained staff to direct our clients who later become our friends, and our greatest satisfaction is to give you that excellent service that each person deserves," said the businesswoman.

Among its client portfolio are artists, politicians, religious, celebrities, business professionals, managers, representatives of organizations, including: major league players for the Atlanta Braves and Houston Astros, participants of amateur baseball leagues from countries such as the Dominican Republic, Puerto Rico and others. Softball teams of the National Police of the Dominican Republic and the Malio Bobadilla League. SVH manages properties in Orlando,

Kissimmee, Celebration, Poinciana and Port Rich. (I want to check where the vacation home sites are) Community Involvement Santos has not only dedicated himself to his business, he has contributed to various organizations community organizations, is an active member of several Florida business entities, and is volunteer in charities Among them: The Hispanic Chamber of Commerce of Metro Orlando (HCCMO); member of the Board of Directors of the Hispanic Business Council of the Chamber of Commerce of Kissimmee/Osceola; founding member of the Hispanic Women's Association Professionals and Business (HAPBWA), also collaborating with the Osceola Council on Aging and others. Concerned about children, youth and above all the well-being of women, a pillar of the families. Santos advocates for social causes by being present and helping as Program Aid Volunteer for Domestic Violence Programs, drug addiction, help victims, among others.

Acknowledgments

2003. National Hispanic Achievers

2004. Entrepreneur of the Year with the Coquí de Oro

2004. Juan Ponce de León Award

2010. Winner of the Women who Make a Difference Award from the newspaper La Prensa Orlando-

2011. Female Business Owner of the Puerto Rican Chamber of Commerce

2015. Woman Entrepreneur of the Year with the Women who Make a Difference Award from the newspaper La Prensa Orlando.

2015. Was awarded a proclamation from the City of Dorado upon being recognized as a

Worthy Representative of the Businesswoman, award given by the Mayor of Dorado Carlos López in Kissimmee.

2015. Winner of the Borinquén Award of the Osceola Puerto Rican Parade, and her representation as Marshall.

2015. Emotional Intelligence Award

2018. Paoli Awards

2019. Chosen as queen of the Puerto Rican parade in Kissimmee

2021. Dove of Peace Award for contribution to humanitarian causes

2022. Florida Lideres Award granted by the Latin Food Festival

2023. Women of Impact Recognition

Biografía Sylvette Santos

La empresaria Sylvette Santos cuenta con más de 27 años de experiencia en el turismo y el mercado de bienes raíces en la Florida Central, donde se ha convertido en una de las personalidades de mayor influencia por su trabajo de excelencia en nuestra comunidad.

Su profesionalismo, carisma y solidaridad la han puesto en un sitio favorito y de prestigio dentro del mundo de los negocios en la Florida y Puerto Rico.

Originaria de Bayamón y criada en Dorado Puerto Rico.

Siguiendo su gran visión empresarial emprendió su camino a Florida, en 1995, donde logró cumplir su gran sueño con Sylvette Vacations Homes (SVH), ante el crecimiento del mercado inmobiliario en la Florida Central.

Graduada de Mercadeo, de la Universidad Interamericana de Puerto Rico, y una carrera como agente de bienes raíces. Sylvette Santos ha cultivado clientes leales y quienes han sido su mejor referencia en la industria para sus nuevos clientes.

"Estoy muy contenta por todo lo que hemos conseguido, han sido años de gran lucha, mucho trabajo, pero ha valido la pena. Seguimos creciendo y cumpliendo esos sueños a miles de personas que buscan nuestra empresa en Orlando".

SVH bajo el lema "Lo único que falta es usted, Santos se encarga de todos los detalles que la empresa ofrece, y dando énfasis que su equipo de profesionales se encargara de servir y que todo estará listo a su gusto.

La empresa está dedicada a la administración de propiedades de casas vacacionales, ofreciendo este servicio a los dueños que no residen en el área y puedan contar con este servicio profesional.

Además, nuestra compañía asesora a las familias que buscan mudarse a la Florida Central, y los asistimos con todos los pasos para encontrar su primera casa de alquiler, o quienes decidan comprar, dependiendo de las exigencias de cada cliente.

Nos especializamos en complacer los pedidos de nuestros clientes- visitantes o turistas que buscan un sitio acogedor y que llene sus expectativas para disfrutar de las mejores vacaciones con sus familias, al encontrar esa casa vacacional ideal según sus necesidades y además brindando información adicional sobre atracciones y paquetes turísticos a alcance de su bolsillo.

"Queremos que nuestros turistas disfruten al máximo sus vacaciones y que su experiencia sea placentera y única, eso incluye una buena estadía con comodidades para toda su familia, precisó Santos.

Su deseo de servir y satisfacer las necesidades de sus clientes con excelencia, poniendo lo mejor de ella y planificando todo los detalles de lo que puede ser una nueva casa, una estadía en las casas vacacionales, el manejo de propiedades y hasta la compra de propiedades para inversionistas.

"Me encanta poner todo de mí, cuando voy a ayudar a alguien a cumplir su deseo de venir a Orlando o Kissimmee de vacaciones, o quien desea comprar su casa aquí, hay muchas formas de ayudar a la gente, a mí me gusta darles ese trato personal, que sientan que juntos podemos lograr lo que ellos quieren. Nuestra empresa cuenta con el personal bilingüe y capacitado para dirigir a nuestros clientes que luego se convierten en amigos nuestros, y nuestra mayor satisfacción es darles ese servicio de excelencia que cada persona se merece", expresó la empresaria.

From: [Austin Blake](#)
To: [kissimnee@board.2696093832_b92546e15a21190c6c5c_22904393@use1.mx.monday.com](#); CITY CLERK
Subject: Sylvette Santos
Date: Monday, April 3, 2023 3:12:24 PM
Attachments: [AdvisoryBoardMemberApplication.pdf](#)
[Biografia Sylvette Santos.pdf](#)

EXTERNAL EMAIL: This email originated from outside of the organization. DO NOT REPLY, CLICK LINKS, or OPEN ATTACHMENTS unless you recognize the sender and know the content is safe

A new advisory board application for Sylvette Santos has been submitted. The application has requested to serve on the following boards: Pension Board - Fire.

Name	: Sylvette, Santos
Address	: 2407 Josefina Drive, Kissimmee, FL, 34744, United States
Phone	: 4079080949
Email	: sylvettevh@gmail.com
Name of Employer	: Sylvette Santos
Are you a resident of the City of Kissimmee?	: Yes, I live in the City of Kissimmee
Do you own/operate a business in the City of Kissimmee?	: Yes, I own/operate a business in the City of Kissimmee
Legal Name of Business Owned by Applicant	: Sylvette Vacation Homes
Address of Business Owned by Applicant	: 1627 E. Vine St, suite 135, Kissimmee, FL, 34741
Please select all advisory boards you wish to serve on:	: Pension Board - Fire
Please select your highest level of education you have obtained.	: Associate degree
Please list any community activities, including organizations for which you have volunteered or any boards you have served on.	: Meals on Wheels/ Food Drive Covid-19 Premio Paloma de la Paz 2003. National Hispanic Achievers 2004. Empresaria del Año con el Coquí de Oro 2004. Premio Juan Ponce de León 2010. Ganadora al Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando- 2011. Mujer Propietaria de Negocios de la Puertorrican Chamber of Commerce 2015. Mujer Empresaria del Año con el Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando. 2015. Se le entregó una proclamacion de la Ciudad de Dorado al ser reconocida como una Digna Representante de la Mujer de Negocios, premio entregado por el Alcalde de Dorado Carlos López en Kissimmee. 2015. Ganadora del Premio Borinquén del Desfile Puertorriqueño de Osceola, y su representación como Marshall. 2015. Premio Intelligence Emotional 2018. Premios Paoli 2019. Escojida como reina de la parada puertorriqueña en Kissimmee 2021. Premio Paloma de La Paz por contribución de

Do you have any special skills or certifications?

Please attach your resume or proof of qualification and/or licenses.

enter your full name

causas humanitarias

2022. Florida Lideres Award otorgado por el

Festival de Latín Food

2023. Reconocimiento Mujeres de Impacto

: Business Real State

Notary

Property management

Part of Hispanic Business Council Board of Director

Founder of Professional Business Woman

organization

: Biografia_Sylvette_Santos.pdf

: Sylvette Santos

Entre su cartera de clientes cuentan: artistas, políticos, religiosos, celebridades, profesionales de negocios, directivos, representantes de organizaciones, entre ellos: jugadores de grandes ligas de Los Bravos de Atlanta y Los Astros de Houston, participantes de Ligas de baseball aficionado de países como República Dominicana, Puerto Rico y otros. Equipos de softball de la Policía Nacional de Republica Dominicana y la Liga Malio Bobadilla.

SVH administra propiedades en Orlando, Kissimmee, Celebration, Poinciana y Puerto Rico. (Quiero verificar donde están los sitios de casas vacacionales)

Envolvimiento en la Comunidad

Santos no solo se ha dedicado a su negocio, ha contribuido con varias organizaciones comunitarias, es miembro activo de varias entidades comerciales de la Florida y es voluntaria en obras caritativas Entre ellas: La Cámara de Comercio Hispana de Metro Orlando (HCCMO); miembro de la Junta Directiva del Concilio Hispano de Negocios de la Cámara de Comercio de Kissimmee/Osceola; miembro fundadora de Asociación de Mujeres Hispanas Profesionales y de Negocios (HAPBWA), colaborando también con el Osceola Council of Aging y otros.

Preocupada por la niñez, la juventud y sobre todo el bienestar de la mujer, pilar de las familias. Santos aboga por causas sociales diciendo presente y ayudando como voluntaria de programas de ayuda para programas contra la violencia doméstica, adicción de drogas, ayuda a damnificados, entre otros.

Reconocimientos

2003. National Hispanic Achievers

2004. Empresaria del Año con el Coquí de Oro

2004. Premio Juan Ponce de León

2010. Ganadora al Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando-

2011. Mujer Propietaria de Negocios de la Puertorrican Chamber of Commerce

2015. Mujer Empresaria del Año con el Premio Mujeres que hacen la Diferencia del diario La Prenda Orlando.

2015. Se le entregó una proclamacion de la Ciudad de Dorado al ser reconocida como una Digna Representante de la Mujer de Negocios, premio entregado por el Alcalde de Dorado Carlos López en Kissimmee.

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2015. Premio Intelligence Emotional

2018. Premios Paoli

2019. Escojida como reina de la parada puertorriqueña en Kissimmee

2021. Premio Paloma de La Paz por contribución de causas humanitarias

2022. Florida Lideres Award otorgado por el Festival de Latín Food

2023. Reconocimiento Mujeres de Impacto

Exhibit "B"
Item 9.A. Hear the City Manager
Hand Out for PARAB Items

9.A.
4/04/2023

Ratification by the City Commission of the Parks & Recreation Advisory Board actions from their December 14, 2022, and February 8, 2023, meetings which were invalid due to lack of quorum. Specifically, the approval of Fee Waiver Grant Periods II & III for the following:

- Osceola Kowboy Banquet \$2,061.
- Cuban Sandwich Festival \$1,800.
- Team Kareem - \$630.
- CAFA AWARDS Banquet - \$1039.50
- Jurassic Jungle \$2,100.
- Puerto Rican Parade / Festival \$1,500.
- Osceola Youth & Family Summit \$2,400.

Ratification of the approval of a Community Benefit Grant in the amount of \$2,000 to Women Encouraging Women to Sponsor 80 graduating Seniors to attend Bush Gardens.

Exhibit "C"
Item 9.A. Hear the City Manager
Letters from Robin Wright and Albert Dorsey

4/04/2023

Exhibit "C"

1333 Mill Creek Place
Kissimmee, Florida 34744

April 4, 2023

City Commission Members
City of Kissimmee
101 Church Street
Kissimmee, Florida 34741

Dear Kissimmee City Commission Members:

The purpose of this letter is to formally request your consideration in allowing us to stay as members of the Parks & Recreation Advisory Board. Albert Dorsey has been a member of the Board since 2006, and Robin Wright joined in 2007.

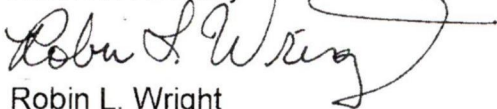
Hurricane Ian visited our city last year and, unfortunately, flooded our neighborhood and home. It has taken us six months to repair the house and move back in. During that time we lived in multiple locations while the remediation and then later reconstruction of the house was going on. Also during this time we were unable to attend the Advisory Board meetings. The rules of the Board state that any member who misses three meetings in a calendar year must reapply to the board, hence this letter and request to be reconsidered as member of the Board.

We have greatly enjoyed being a part of the Parks & Recreation Advisory Board and assisting, in a small way, this fine city. We hope that you will consider our request favorably.

Sincerely,



Albert W. Dorsey



Robin L. Wright

City of Kissimmee Advisory Board Member Application

Name *

Sylvette

First

Santos

Last

Address *

2407 Josefin Drive

Street Address

Kissimmee

City

FL

State/Region/Province

34744

Postal / Zip Code

United States

Country

Phone *

4079080949

Email *

sylvettevh@gmail.com

Name of Employer *

Sylvette Santos

Are you a resident of the City of Kissimmee? *

- ☒ Yes, I live in the City of Kissimmee
- ☐ No, I do not live in the City of Kissimmee

Do you own/operate a business in the City of Kissimmee? *

- ☒ Yes, I own/operate a business in the City of Kissimmee
- ☐ No, I do not own/operate a business in the City of Kissimmee

Legal Name of Business Owned by Applicant *

Sylvette Vacation Homes

City of Kissimmee Advisory Board Member Application

Address of Business Owned by Applicant *

1627 E. Vine St

Street Address

suite 135

Address Line 2

Kissimmee

City

FL

State/Region/Province

34741

Postal / Zip Code

Please select all advisory boards you wish to serve on: *

☐ Board of Adjustment

☐ Citizens' Police Review Advisory Board

☐ Historic Preservation Advisory Board

☐ Kissimmee Charter Academy Board

☐ Parks & Recreation Advisory Board

☒ Pension Board - Fire

* clicked accidentally

☐ Pension Board - General Employee

☐ Pension Board - Police

☐ Planning Advisory Board

** Wants to serve on Planning Advisory Board

Please select your highest level of education you have obtained. *

Associate degree

Please list any community activities, including organizations for which you have volunteered or any boards you have served on.

Meals on Wheels/ Food Drive Covid-19

Premio Paloma de la Paz

2003. National Hispanic Achievers

2004. Empresaria del Año con el Coquí de Oro

2004. Premio Juan Ponce de León

2010. Ganadora al Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando-

2011. Mujer Propietaria de Negocios de la Puertorrican Chamber of Commerce

2015. Mujer Empresaria del Año con el Premio Mujeres que hacen la Diferencia del diario La Prenda Orlando.

2015. Se le entregó una proclamacion de la Ciudad de Dorado al ser reconocida como una

Digna Representante de la Mujer de Negocios, premio entregado por el Alcalde de Dorado Carlos López en Kissimmee.

2015. Ganadora del Premio Borinquén del Desfile Puertorriqueño de Osceola, y su representación como Marshall.

2015. Premio Intelligence Emotional

2018. Premios Paoli

2019. Escojida como reina de la parada puertorriqueña en Kissimmee

2021. Premio Paloma de La Paz por contribución de causas humanitarias

2022. Florida Lideres Award otorgado por el Festival de Latín Food

2023. Reconocimiento Mujeres de Impacto

City of Kissimmee Advisory Board Member Application

Do you have any special skills or certifications?

Business Real State
Notary
Property management
Part of Hispanic Business Council Board of Director
Founder of Professional Business Woman organization

Examples: Engineer, Contractor, Teacher, Historian, Tradesman, etc.

Please attach your resume or proof of qualification and/or licenses.

 Biografia_Sylvette_Santos.pdf

Certification & Requirements Acknowledgement

By filing this application with the City of Kissimmee and placing my signature below,
I do hereby acknowledge the following:

1. This Application, when completed and filed with the Office of the City Clerk, is a PUBLIC RECORD under Chapter 119, Florida Statutes, and is open to public inspection.
2. I am responsible for keeping the information on this form current and that any changes or updates will be provided to the Office of the City Clerk.
3. I consent to filing the Statement of Financial Interests (Form 1) for the Board of Adjustment, any Pension Board, and the Planning Advisory Board upon the appointment to such board. <http://www.ethics.state.fl.us>
4. If appointed to a board/committee, I acknowledge that it is my obligation and duty to comply with Florida Sunshine Law and the Code of Ethics for Public Officials. More information about compliance can be found in the [online Guide to Sunshine Amendment and Code of Ethics](#).
5. I understand the responsibilities associated with being a board/committee member, and will have adequate time to serve on this board/committee.

Signature

By typing your name below you attest that the information provided on this form is true and correct, and consent is hereby given to the City Commission or its designated representative to verify and and/or all information provided.

Sylvette Santos

Businesswoman Sylvette Santos has more than 27 years of experience in tourism and the real estate market in Central Florida, where she has become one of the most influential personalities for the excellent work in our community.

Her professionalism, charisma and solidarity have put her in a favorite and prestigious place within the business world in Florida and Puerto Rico. Originally from Bayamón and raised in Dorado Puerto Rico.

Following her great business vision, she made her way to Florida, in 1995, where managed to fulfill her great dream with Sylvette Vacations Homes (SVH), given the growth of the real estate market in Central Florida. Graduated from Marketing, from the Interamerican University of Puerto Rico, and a career as a real estate agent.

Sylvette Santos has cultivated loyal clients and who have been her best reference in the industry for her new clients.

"I am very happy for everything we have achieved, they have been years of great struggle, a lot of work, but it was worth it. We continue to grow and fulfill those dreams through thousands of people looking for our company in Orlando".

SVH under the motto "The only thing missing is you", Santos takes care of all the details that the company offers, and emphasizing that her team of professionals will be in charge of assuring everything will be ready to your liking.

The company is dedicated to the administration of vacation home properties, offering this service to owners who do not reside in the area and can count on this professional service. In addition, our company advises families looking to move to Florida.

Central, and we assist them with all the steps to find their first rental home, or those who decide to buy, depending on the demands of each client.

We specialize in satisfying the requests of our clients- visitors or tourists who are looking for a cozy place that meets their expectations to enjoy the best vacations with their families, finding that ideal vacation home according to their needs and also providing additional information about attractions and packages tourist within reach of your pocket.

"We want our tourists to enjoy their vacations to the fullest and that their experience is pleasant and unique, that includes a good stay with amenities for his entire family", Santos said.

Her desire to serve and satisfy the needs of her clients with excellence, putting her best and planning all the details of what can be a new house, a stay in vacation homes, property management and even the purchase of properties for investors.

"I love putting my all into it when I'm going to help someone fulfill their desire to come to Orlando or Kissimmee on vacation, or who wants to buy their home here, there are many ways to help people, I like to give them that personal treatment, which feel that together we can achieve what they want. Our company has the bilingual and trained staff to direct our clients who later become our friends, and our greatest satisfaction is to give you that excellent service that each person deserves," said the businesswoman.

Among its client portfolio are artists, politicians, religious, celebrities, business professionals, managers, representatives of organizations, including: major league players for the Atlanta Braves and Houston Astros, participants of amateur baseball leagues from countries such as the Dominican Republic, Puerto Rico and others. Softball teams of the National Police of the Dominican Republic and the Malio Bobadilla League. SVH manages properties in Orlando,

Kissimmee, Celebration, Poinciana and Port Rich. (I want to check where the vacation home sites are) Community Involvement Santos has not only dedicated himself to his business, he has contributed to various organizations community organizations, is an active member of several Florida business entities, and is volunteer in charities Among them: The Hispanic Chamber of Commerce of Metro Orlando (HCCMO); member of the Board of Directors of the Hispanic Business Council of the Chamber of Commerce of Kissimmee/Osceola; founding member of the Hispanic Women's Association Professionals and Business (HAPBWA), also collaborating with the Osceola Council on Aging and others. Concerned about children, youth and above all the well-being of women, a pillar of the families. Santos advocates for social causes by being present and helping as Program Aid Volunteer for Domestic Violence Programs, drug addiction, help victims, among others.

Acknowledgments

2003. National Hispanic Achievers

2004. Entrepreneur of the Year with the Coquí de Oro

2004. Juan Ponce de León Award

2010. Winner of the Women who Make a Difference Award from the newspaper La Prensa Orlando-

2011. Female Business Owner of the Puerto Rican Chamber of Commerce

2015. Woman Entrepreneur of the Year with the Women who Make a Difference Award from the newspaper La Prensa Orlando.

2015. Was awarded a proclamation from the City of Dorado upon being recognized as a

Worthy Representative of the Businesswoman, award given by the Mayor of Dorado Carlos López in Kissimmee.

2015. Winner of the Borinquén Award of the Osceola Puerto Rican Parade, and her representation as Marshall.

2015. Emotional Intelligence Award

2018. Paoli Awards

2019. Chosen as queen of the Puerto Rican parade in Kissimmee

2021. Dove of Peace Award for contribution to humanitarian causes

2022. Florida Lideres Award granted by the Latin Food Festival

2023. Women of Impact Recognition

Biografía Sylvette Santos

La empresaria Sylvette Santos cuenta con más de 27 años de experiencia en el turismo y el mercado de bienes raíces en la Florida Central, donde se ha convertido en una de las personalidades de mayor influencia por su trabajo de excelencia en nuestra comunidad.

Su profesionalismo, carisma y solidaridad la han puesto en un sitio favorito y de prestigio dentro del mundo de los negocios en la Florida y Puerto Rico.

Originaria de Bayamón y criada en Dorado Puerto Rico.

Siguiendo su gran visión empresarial emprendió su camino a Florida, en 1995, donde logró cumplir su gran sueño con Sylvette Vacations Homes (SVH), ante el crecimiento del mercado inmobiliario en la Florida Central.

Graduada de Mercadeo, de la Universidad Interamericana de Puerto Rico, y una carrera como agente de bienes raíces. Sylvette Santos ha cultivado clientes leales y quienes han sido su mejor referencia en la industria para sus nuevos clientes.

"Estoy muy contenta por todo lo que hemos conseguido, han sido años de gran lucha, mucho trabajo, pero ha valido la pena. Seguimos creciendo y cumpliendo esos sueños a miles de personas que buscan nuestra empresa en Orlando".

SVH bajo el lema "Lo único que falta es usted, Santos se encarga de todos los detalles que la empresa ofrece, y dando énfasis que su equipo de profesionales se encargara de servir y que todo estará listo a su gusto.

La empresa está dedicada a la administración de propiedades de casas vacacionales, ofreciendo este servicio a los dueños que no residen en el área y puedan contar con este servicio profesional.

Además, nuestra compañía asesora a las familias que buscan mudarse a la Florida Central, y los asistimos con todos los pasos para encontrar su primera casa de alquiler, o quienes decidan comprar, dependiendo de las exigencias de cada cliente.

Nos especializamos en complacer los pedidos de nuestros clientes- visitantes o turistas que buscan un sitio acogedor y que llene sus expectativas para disfrutar de las mejores vacaciones con sus familias, al encontrar esa casa vacacional ideal según sus necesidades y además brindando información adicional sobre atracciones y paquetes turísticos a alcance de su bolsillo.

"Queremos que nuestros turistas disfruten al máximo sus vacaciones y que su experiencia sea placentera y única, eso incluye una buena estadía con comodidades para toda su familia, precisó Santos.

Su deseo de servir y satisfacer las necesidades de sus clientes con excelencia, poniendo lo mejor de ella y planificando todo los detalles de lo que puede ser una nueva casa, una estadía en las casas vacacionales, el manejo de propiedades y hasta la compra de propiedades para inversionistas.

"Me encanta poner todo de mí, cuando voy a ayudar a alguien a cumplir su deseo de venir a Orlando o Kissimmee de vacaciones, o quien desea comprar su casa aquí, hay muchas formas de ayudar a la gente, a mí me gusta darles ese trato personal, que sientan que juntos podemos lograr lo que ellos quieren. Nuestra empresa cuenta con el personal bilingüe y capacitado para dirigir a nuestros clientes que luego se convierten en amigos nuestros, y nuestra mayor satisfacción es darles ese servicio de excelencia que cada persona se merece", expresó la empresaria.

From: [Austin Blake](#)
To: [kissimmeefl_board_2696093832_b92546e15a21190c6c5c_22904393@use1.mx.monday.com](#); [CITY CLERK](#)
Subject: Sylvette Santos
Date: Monday, April 3, 2023 3:12:24 PM
Attachments: [AdvisoryBoardMemberApplication.pdf](#)
[Biografia Sylvette Santos.pdf](#)

EXTERNAL EMAIL: This email originated from outside of the organization. DO NOT REPLY, CLICK LINKS, or OPEN ATTACHMENTS unless you recognize the sender and know the content is safe

A new advisory board application for Sylvette Santos has been submitted. The application has requested to serve on the following boards: Pension Board - Fire.

Name	: Sylvette, Santos
Address	: 2407 Josefina Drive, Kissimmee, FL, 34744, United States
Phone	: 4079080949
Email	: sylvettevh@gmail.com
Name of Employer	: Sylvette Santos
Are you a resident of the City of Kissimmee?	: Yes, I live in the City of Kissimmee
Do you own/operate a business in the City of Kissimmee?	: Yes, I own/operate a business in the City of Kissimmee
Legal Name of Business Owned by Applicant	: Sylvette Vacation Homes
Address of Business Owned by Applicant	: 1627 E. Vine St, suite 135, Kissimmee, FL, 34741
Please select all advisory boards you wish to serve on:	: Pension Board - Fire
Please select your highest level of education you have obtained.	: Associate degree
Please list any community activities, including organizations for which you have volunteered or any boards you have served on.	: Meals on Wheels/ Food Drive Covid-19 Premio Paloma de la Paz 2003. National Hispanic Achievers 2004. Empresaria del Año con el Coquí de Oro 2004. Premio Juan Ponce de León 2010. Ganadora al Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando- 2011. Mujer Propietaria de Negocios de la Puertorrican Chamber of Commerce 2015. Mujer Empresaria del Año con el Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando. 2015. Se le entregó una proclamacion de la Ciudad de Dorado al ser reconocida como una Digna Representante de la Mujer de Negocios, premio entregado por el Alcalde de Dorado Carlos López en Kissimmee. 2015. Ganadora del Premio Borinquén del Desfile Puertorriqueño de Osceola, y su representación como Marshall. 2015. Premio Intelligence Emotional 2018. Premios Paoli 2019. Escojida como reina de la parada puertorriqueña en Kissimmee 2021. Premio Paloma de La Paz por contribución de

Do you have any special skills or certifications?

Please attach your resume or proof of qualification and/or licenses.

enter your full name

causas humanitarias

2022. Florida Lideres Award otorgado por el

Festival de Latín Food

2023. Reconocimiento Mujeres de Impacto

: Business Real State

Notary

Property management

Part of Hispanic Business Council Board of Director

Founder of Professional Business Woman

organization

: Biografia_Sylvette_Santos.pdf

: Sylvette Santos

Entre su cartera de clientes cuentan: artistas, políticos, religiosos, celebridades, profesionales de negocios, directivos, representantes de organizaciones, entre ellos: jugadores de grandes ligas de Los Bravos de Atlanta y Los Astros de Houston, participantes de Ligas de baseball aficionado de países como República Dominicana, Puerto Rico y otros. Equipos de softball de la Policía Nacional de Republica Dominicana y la Liga Malio Bobadilla.

SVH administra propiedades en Orlando, Kissimmee, Celebration, Poinciana y Puerto Rico. (Quiero verificar donde están los sitios de casas vacacionales)

Envolvimiento en la Comunidad

Santos no solo se ha dedicado a su negocio, ha contribuido con varias organizaciones comunitarias, es miembro activo de varias entidades comerciales de la Florida y es voluntaria en obras caritativas Entre ellas: La Cámara de Comercio Hispana de Metro Orlando (HCCMO); miembro de la Junta Directiva del Concilio Hispano de Negocios de la Cámara de Comercio de Kissimmee/Osceola; miembro fundadora de Asociación de Mujeres Hispanas Profesionales y de Negocios (HAPBWA), colaborando también con el Osceola Council of Aging y otros.

Preocupada por la niñez, la juventud y sobre todo el bienestar de la mujer, pilar de las familias. Santos aboga por causas sociales diciendo presente y ayudando como voluntaria de programas de ayuda para programas contra la violencia doméstica, adicción de drogas, ayuda a damnificados, entre otros.

Reconocimientos

2003. National Hispanic Achievers

2004. Empresaria del Año con el Coquí de Oro

2004. Premio Juan Ponce de León

2010. Ganadora al Premio Mujeres que hacen la Diferencia del diario La Prensa Orlando-

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2022. Florida Lideres Award otorgado por el Festival de Latín Food

2023. Reconocimiento Mujeres de Impacto

9.A.

4/04/2023

Ratification by the City Commission of the Parks & Recreation Advisory Board actions from their December 14, 2022, and February 8, 2023, meetings which were invalid due to lack of quorum. Specifically, the approval of Fee Waiver Grant Periods II & III for the following:

- Osceola Kowboy Banquet \$2,061.
- Cuban Sandwich Festival \$1,800.
- Team Kareem - \$630.
- CAFA AWARDS Banquet - \$1039.50
- Jurassic Jungle \$2,100.
- Puerto Rican Parade / Festival \$1,500.
- Osceola Youth & Family Summit \$2,400.

Ratification of the approval of a Community Benefit Grant in the amount of \$2,000 to Women Encouraging Women to Sponsor 80 graduating Seniors to attend Bush Gardens.

4/04/2023

Exhibit "C"

1333 Mill Creek Place
Kissimmee, Florida 34744

April 4, 2023

City Commission Members
City of Kissimmee
101 Church Street
Kissimmee, Florida 34741

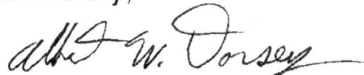
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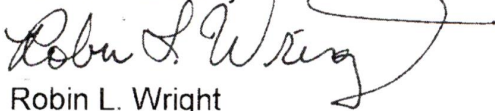
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Sincerely,



Albert W. Dorsey



Robin L. Wright